

UPGRADING to Serve You



At DRS, your retirement success is important to us. To better serve you, we are upgrading many of the tools and resources we offer. Part of the upgrade is the selection of a single service provider to perform recordkeeping for Plan 3 and the Deferred Compensation Program (DCP).

On March 4, Empower will replace ICMA-RC as the record keeper for your Plan 3 account. Here is a quick overview of the upgrades taking place.

Will the upgrade affect my account access?

To ensure accurate processing and verification of your account, a transition period will occur between 1 pm Feb. 22 and 8 am March 4 (Pacific Time). In the financial industry, this transition period is known as a blackout.

While you will be able to view your Plan 3 online account information during the blackout, your ability to make changes will be limited. Your money will remain invested in the funds you have selected. Once the transition ends March 4, you will be able to make changes as usual.

What should I do now?

The upgrades are automatic, so you don't need to do anything. But if you would like to follow the upgrades as they take place, use these resources:

- Visit the online resource center to stay informed throughout the upgrade.
www.drs.wa.gov/upgrade
- Register for online account access.
www.drs.wa.gov/aaa

What will March 4 look like?



As a Plan 3 member, you will have a new website with a new user interface when you log in. The calculators and planning resources available to you will also be new.



Many of the Plan 3 forms and publications will have a new look.



You will be able to log in to your Plan 3 account by going to www.drs.wa.gov/aaa.



Starting 8 am (Pacific Time), you will be able to make account changes by contacting Empower or accessing your account online.



Questions?

Visit the upgrade resource center at www.drs.wa.gov/upgrade or contact our specialists at 360-664-7062 or 800-547-6657, option 5.