



# Employer Survey

# History

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- First survey distributed in 1999
- Goals of Survey
  - Get employers feedback
  - Use data to improve our services
- Moved from paper to electronic version in 2007

# Electronic Version

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- First survey distributed in 2007 at request of Employer Advisory Committee
  - Ongoing transition to online services

## Change in focus of Questions

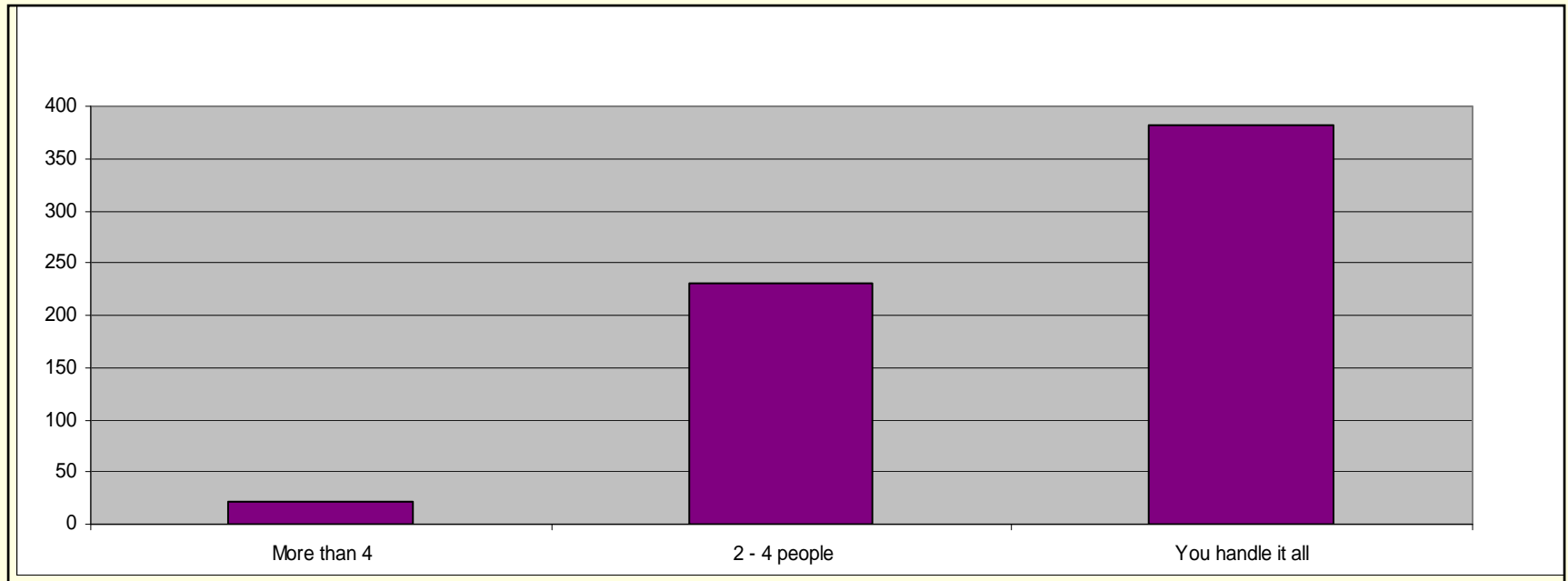
- Asked for profile information
- Focused on DRS services instead of specific Units

And the 2007 Survey says....

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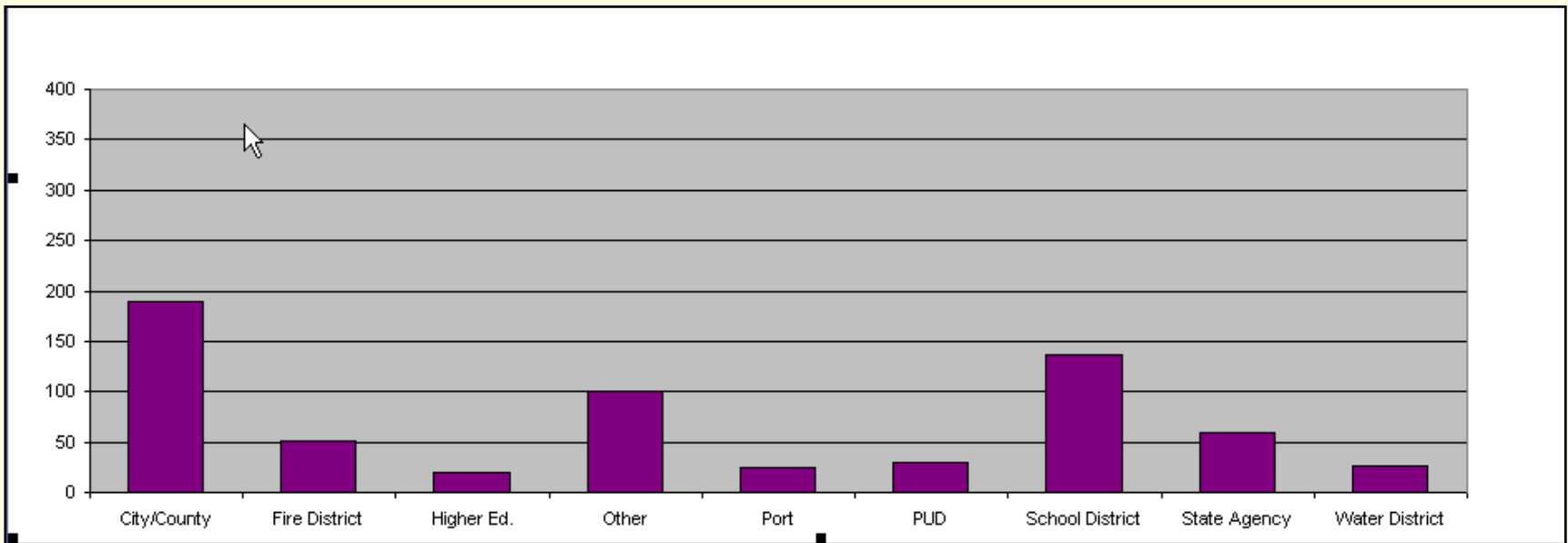
## How many people in your unit work with Retirement Systems administered by DRS?

More than 4 people	22	4%
2 – 4 people	231	36%
You handle it all	382	60%



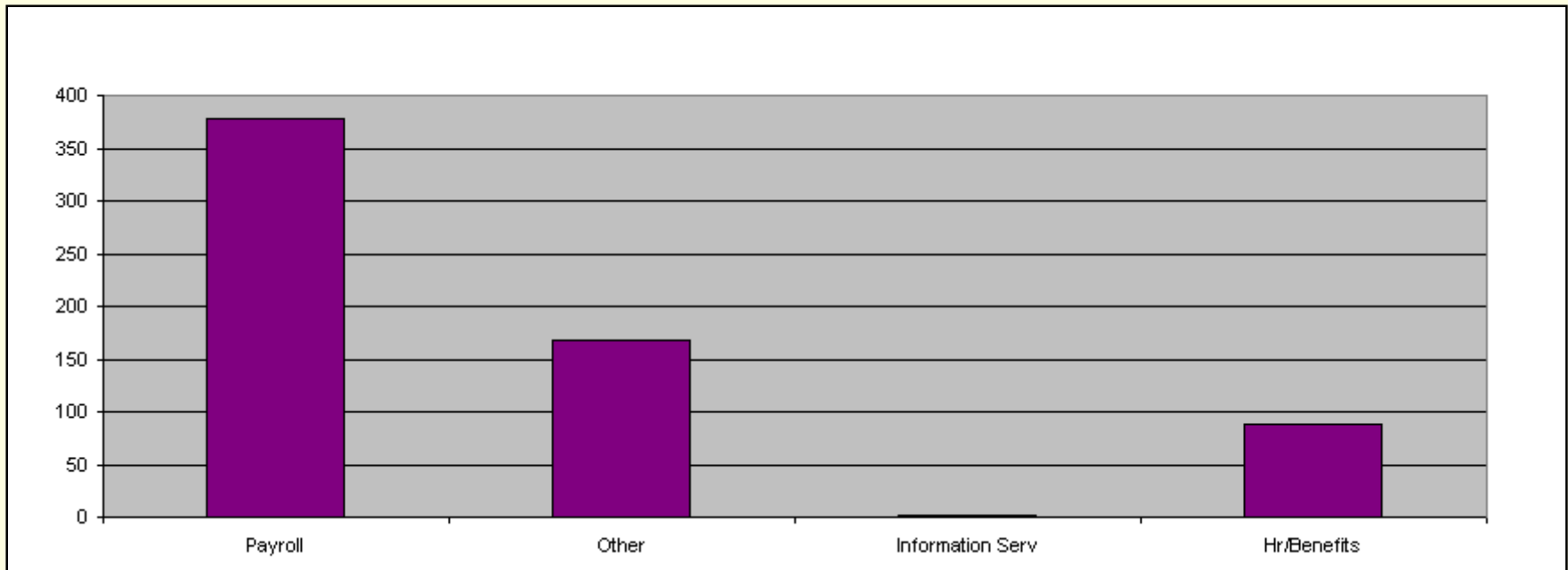
Please tell us the type of employer you work for

City/County	189	29%
Fire District	51	8%
Higher Ed	20	3%
Other	100	13%
Port	24	4%
PUD	29	5%
School District	136	21%
State Agency	59	10%
Water District	27	4%
Total	635	



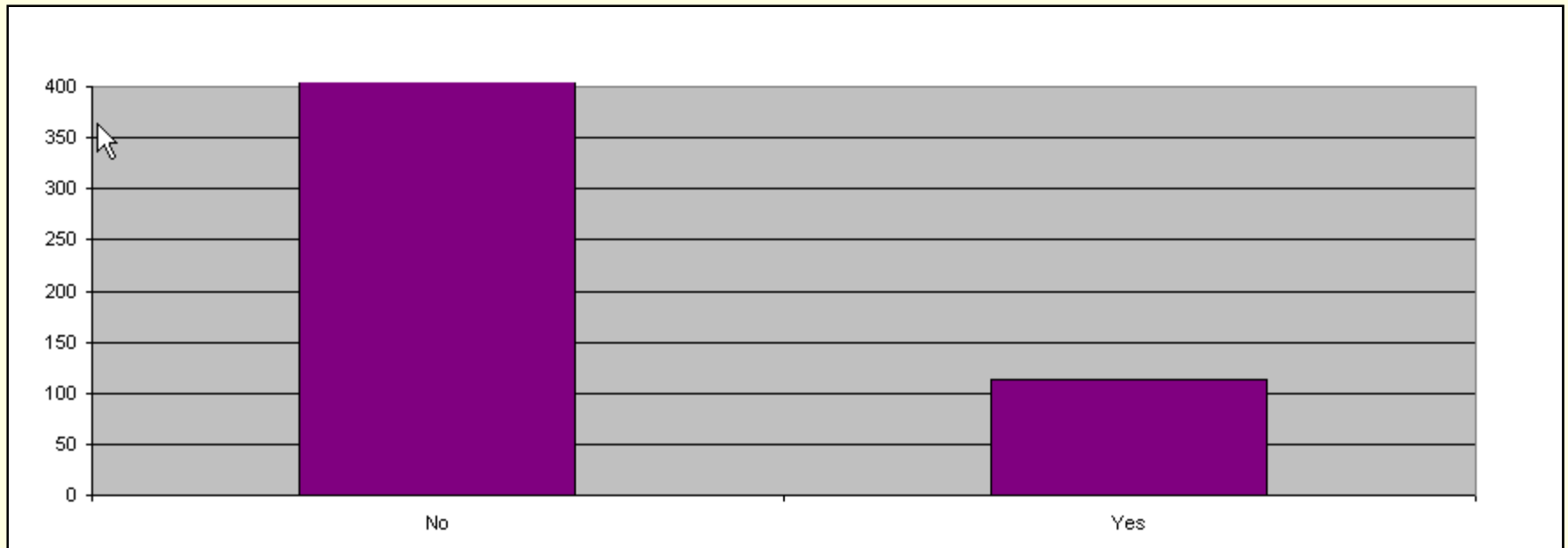
## What area within your organization do you work?

Payroll	378	60%
Other	167	26%
Information Services	2	-
HR/Benefits	<u>88</u>	14%
Total	635	



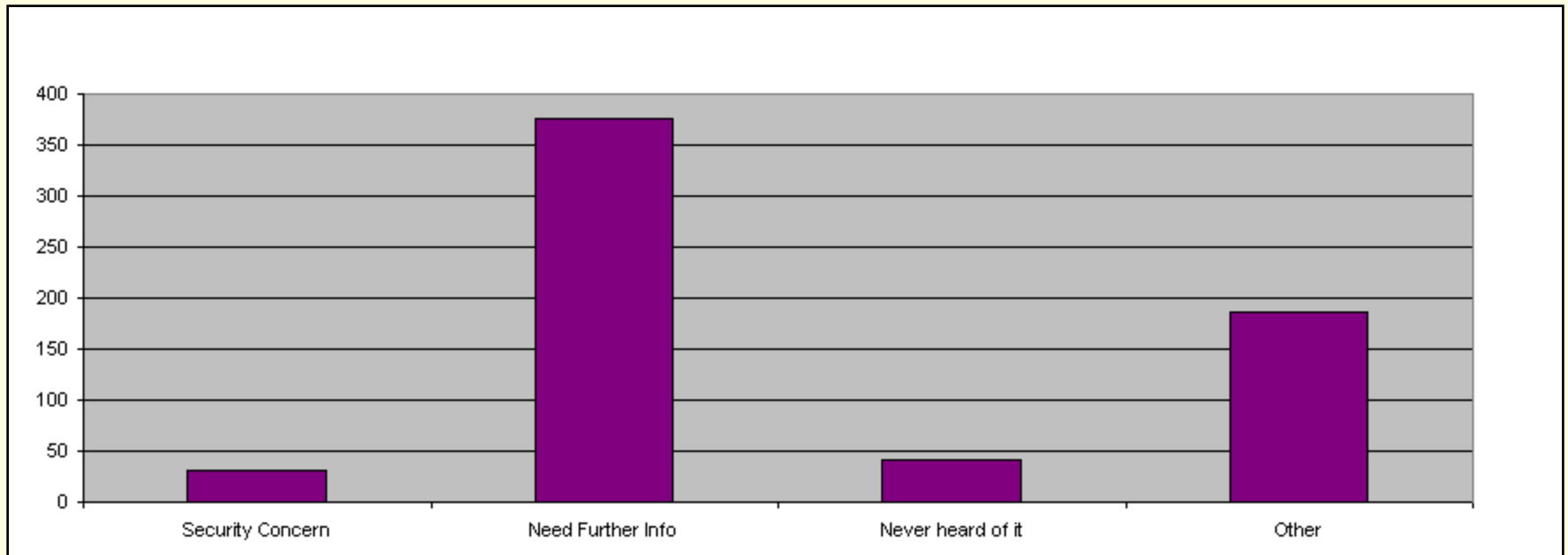
# Do you currently use ePay for submitting payments to DRS?

No	521	82%
Yes	<u>114</u>	18%
Total	635	



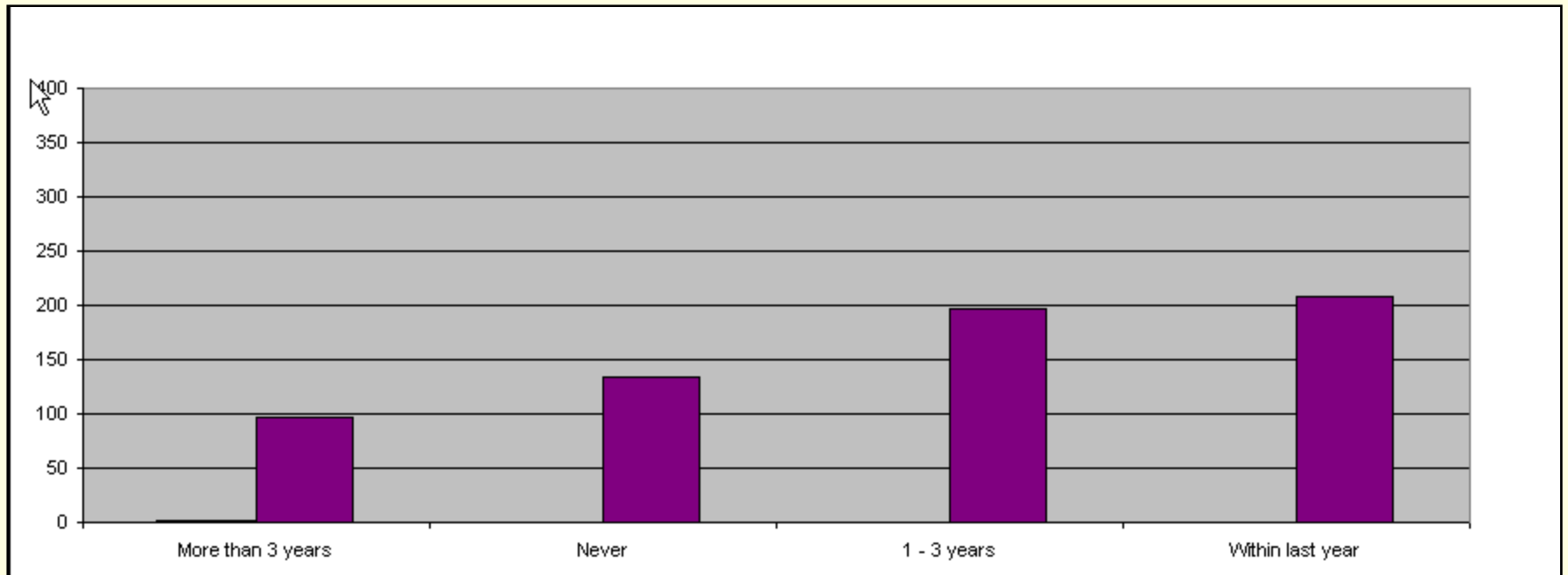
## If you do not use ePay, why?

Security Concern	31	5%
Need further information	376	59%
Never heard of it	42	7%
Other	<u>186</u>	29%
Total	635	



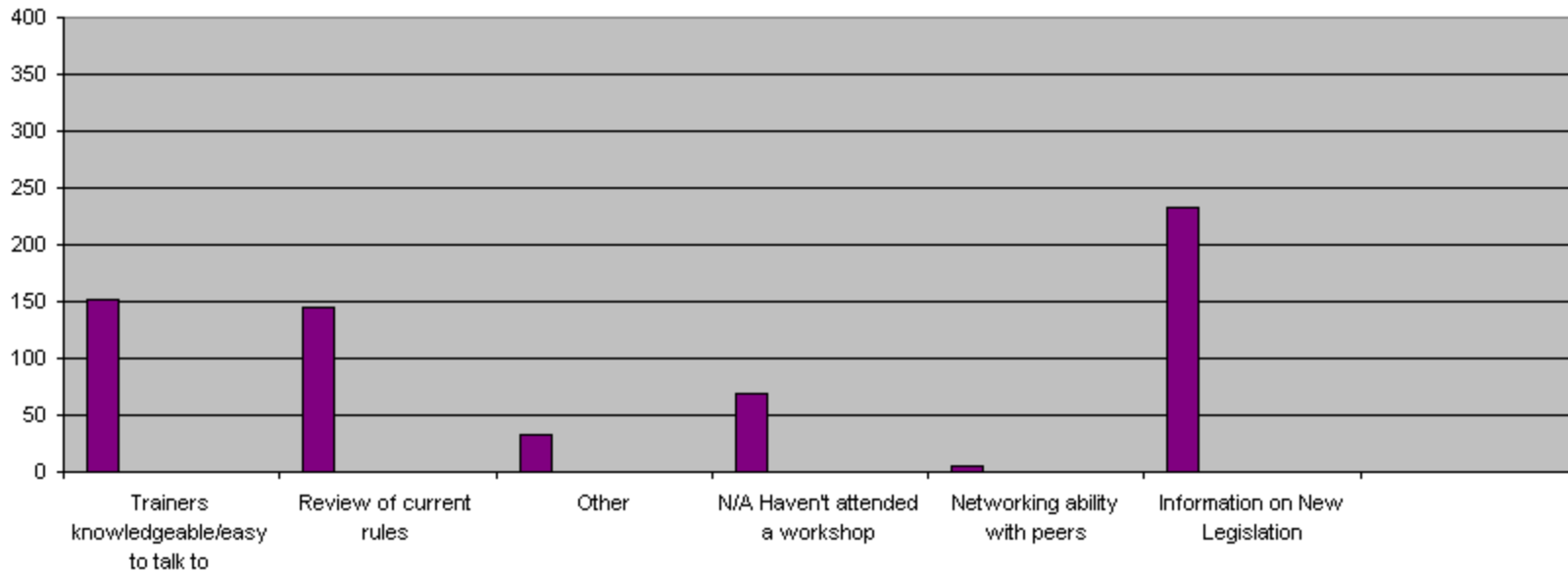
# When was the last time you attended one of our employer training workshops?

More than 3 years	96	15%
Never	134	21%
1 – 3 years	197	31%
Within last year	<u>208</u>	33%
Total	635	



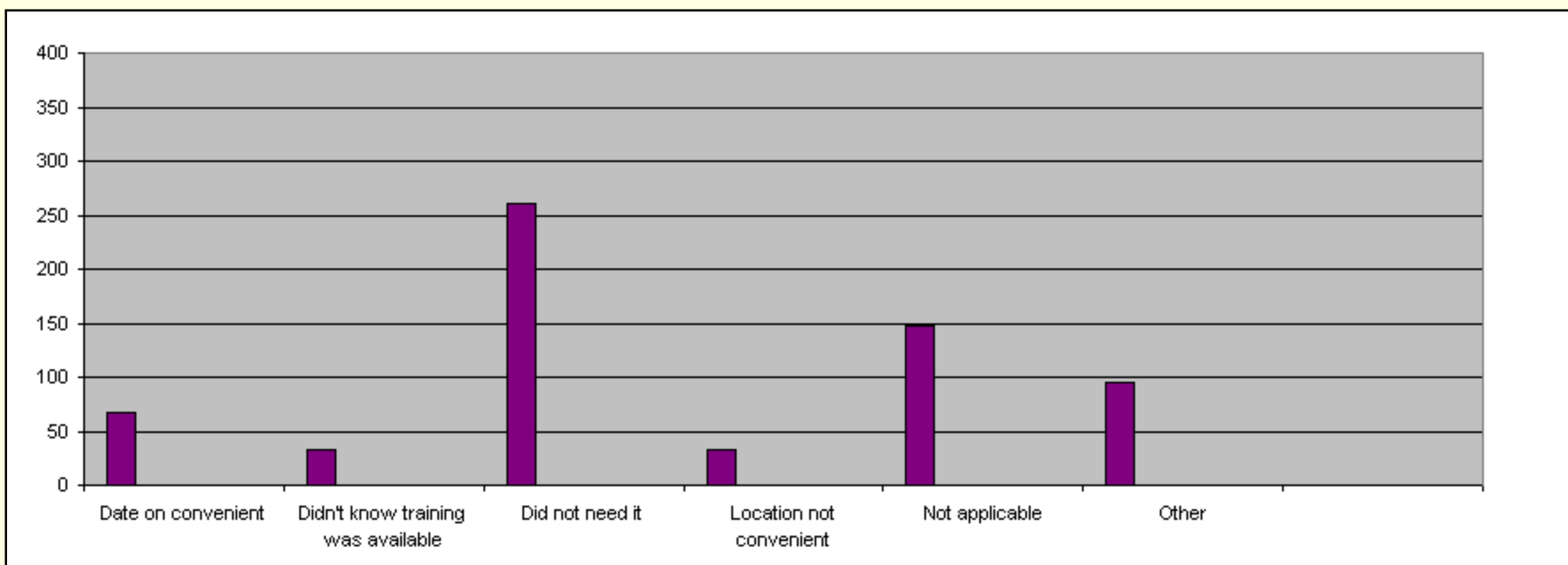
If you have attended an employer training workshop, what did you find most helpful?

Trainers knowledgeable/easy to talk to	151	24%
Review of current rules	145	23%
Other	33	5%
N/A Haven't attended a workshop	69	11%
Networking ability with peers	5	1%
Information on new Legislation	<u>232</u>	36%
Total	635	



## If you have not attended an employer training workshop, why not?

Date not convenient	67	11%
Didn't know training was available	33	5%
Did not need it	260	41%
Location not convenient	32	5%
Not applicable	148	23%
Other	<u>95</u>	15%
Total	635	



On a scale of (1-poor and 5-excellent) what is your overall satisfaction with services provided by DRS?

Excellent	325	51%
Good	245	39%
Average	48	8%
Needs improvement	9	1%
Poor	<u>8</u>	1%
Total	635	

