

Re-Engineering the Employer Information System

"Partnering for the Future"



Employer Advisory Committee
UPDATE
November 17, 2011

Our Timeline *(A Reminder...)*



Oct. 2011 – *Talk with employer representatives, both business and*
Nov. 2011 *technical*

- *This phase is near completion*
- *7 on-site sessions with employer representatives*
- *4 hosted WebEx sessions with employer representatives*
- *In total, 84 employers representing a diverse cross-section of our customers have shared their ideas with us*

Our Timeline *(A Reminder...)*



Oct. 2011 – *Talk with employer representatives, both business and*
Nov. 2011 *technical*

Oct. 2011 – *Develop Design Document for a new Employer Information*
Feb. 2012 *System; incorporating employer input*

Mar. 2012 – *Validate Design Document with employers*
Apr. 2012

May. 2012 – *Develop and submit a Decision Package for the 2013 –*
Aug. 2012 *2015 Biennium*

Common Themes



- **Single Point of Access & Sign-In**

- *One place to manage “my” DRS Employer Account*
- *24 x 7 availability*
- *Eliminate limitations on reporting online; give me choices*
- *More intuitive interface; workflow (Quicken, TurboTax, etc.)*
- *Reports delivered online*

- **Self-Service**

- *Passwords/Employer Information (such as payroll calendars)*
- *Tutorial/Demo Account*
- *Interactive/Integrated Help Facilities*
- *Ability to include Employer-defined data elements in reports*
- *Manage DRS-required forms and documents*
- *Credit Redistribution*

Common Themes



- **Immediate Feedback on Errors**

- *“Real-time” reporting of errors*
- *Selective filtering of edit and warning messages*

- **Access to Data**

- *Data Warehouse/Web Services*
- *Additional identifiers for employees (e.g., Personnel Id)*

- **Ability to Test Reports**

- **Access to Accounts Receivable Data**

- **Fully Transactional-Based**

- *Eliminate limitations on timing of transactions*
- *Improved auditability*

Common Themes



And, please...PLEASE help us simplify...



"As Earned"

vs.



"As Paid"

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**Thank You.
Questions?**

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