



STATE OF WASHINGTON

DEPARTMENT OF RETIREMENT SYSTEMS

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Aug. 10, 2020

Dear Customer:

On Sept. 21, 2020, Voya Financial will replace Empower Retirement as the new record keeper for your DRS investment accounts in Plan 3 (PERS, SERS and TRS), DCP and JRA. Voya is a leading provider of retirement services in the U.S., serving more than five million defined contribution plan participants.

To preview what's coming, see the enclosed information. We also recommend you:

- Access your DRS online account through drs.wa.gov/oa. From here you can manage all your DRS-administered retirement plans, including your investment accounts.
- Visit the record keeper information page at drs.wa.gov/rk throughout the record keeper change.

DRS and Voya share the goal of making retirement easier for you. We are working together to bring you tools and resources to prepare you for a secure retirement. We will also make this transition as seamless as possible for you.

Now and during the transition, Empower Retirement will continue to provide recordkeeping services for your investment accounts. For more information about the record keeper changes, visit drs.wa.gov/rk or call DRS at **800-547-6657**.

Sincerely,

Tracy Guerin
Director