

Agency Projects Update

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Legislative Projects Complete —State & Federal

Secure 2.0 Project: Implemented a variety of changes to DRS business processes to align with federal law changes that were passed to strengthen retirement readiness.

Securing Last 4 SSN Project: Modified our existing systems to protect customers' PII by minimizing the use of the Last 4 of a social security number on over 130 system-generated output reports and correspondence, as well as manual letter templates. Implemented secure email for employer communication with secure member information.

Return to Work Project: Temporarily expanded return to work hours for nurses until July 2026 to 1040. Removed restrictions for PERS, TRS, and SERS members who retired under 2008 Early Retirement Factor (ERF) rules to allow them to return to work for up to 867 hours per year prior to age 65. Adjusted 3% ERF retiree's benefits prospectively to 2008 ERF levels.

PSERS Telecommunication: Provided an open enrollment window for existing public safety telecommunicators to move from PERS to PSERS.



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Legislative Projects Underway—State & Federal

LEOFF 2 Overpayment: 2024 Legislature requires DRS to invoice a LEOFF employer for up to one year of overpaid pension benefits if the reason for the overpaid benefits is directly related to reporting errors by the employer and not a result of member fraud, nondisclosure, or other fault. This is on track for the January 1, 2025 effective date.

Secure 2.0-Section 603: This federal law change requires high-income individuals with wages exceeding \$145,000 in the prior calendar year to make their catch-up contributions on a Roth basis. DRS is preparing to implement these changes in 2025, to begin enforcing in January 2026.

PSERS Competency Restoration for DSHS: Provides an open enrollment window for specified competency restoration workers at DSHS institutional and residential sites that serve civilly committed residents or serve patients under not guilty by reason of insanity findings. The enrollment window for existing PERS members will be between June 1, 2025 and September 1 2025.



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Additional Projects

OneWA Project: The Office of Financial Management is leading a project to replace the state's financial system with Workday. To support this effort, DRS is modifying account coding within our legacy systems to ensure it aligns to the new state financial system.

Fraud Prevention Project: DRS is implementing additional security measures to prevent fraud through our online account access. Early next year, DRS will be doing outreach to customers to add telephone numbers to tighten up identity verification.

Benefit Estimate Project: This project will enable customers to apply for retirement without waiting for a formal estimate and improve customer education around online estimate tools. This project will streamline retirement processes and reduce customer wait times.

Implementing Web Forms Project: Implemented two different online forms to improve customer experience and reduce error rates. Two new forms: DCP Enrollment and death notifications.

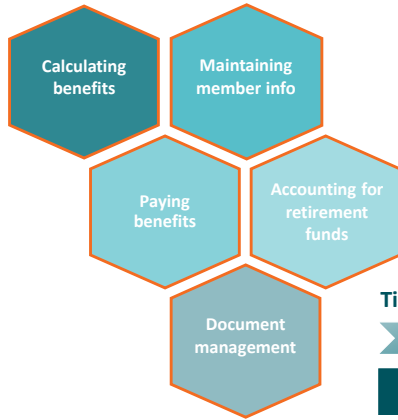


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Legacy System Replacement Update

About the project

We're implementing a scalable, modernized system that makes data easily accessible and creates an excellent user experience for team members and customers. This CORE: PAM phase of ongoing technology upgrades will replace our legacy technology in these areas:



About our vendor:



is a global software provider focused on solving complex, business-rule-driven problems with domain experts and proven technology.

The secure, fully integrated, web-based pension administration solution Neospin™ solution is powered by Xelence, Sagitec's market leading platform, and supports millions of plan participants, thousands of employers, and administers multiple types of pension plans.

Timeline

